

11/20/2003 09:08

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PAGE 01/06



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To: Examiner Hal V. Nguyen  
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From: Liangang (Mark) Ye 832 446 2407

Client/Matter #: BMC Software, Inc. / 149-0112US

Re: Serial No. 09/336,424

Pages (including cover page): 6

Comments:

REPLY TO FINAL OFFICE ACTION DATED OCTOBER 14, 2003

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title : PROTOCOL TECHNOLOGY FOR CLIENT/SERVER ENVIRONMENT  
Inventors : David T. Sulcer; Donna S. Lowe-Cleveland; Lawrence M. Ackner  
Serial No : 09/336,424  
Filed : 6/17/99  
Docket : 149-0112US

Examiner Hai V. Nguyen  
Group Art Unit 2142

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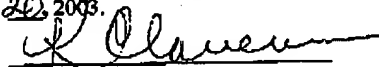
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This paper is being transmitted to the Commissioner for Patents, U.S. Patent and Trademark Office, Washington, D.C. via Facsimile. This paper is being transmitted to Examiner Hai Nguyen (703) 746-7238 on November 20, 2003.



Kathleen E. Clavenna

## REPLY TO FINAL OFFICE ACTION DATED OCTOBER 14, 2003

Dear Sir,

This reply is responsive to the Final Office Action dated October 14, 2003.

The Remark/Argument starts on page 2.